

# BAGTAG RETURN POLICY

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Thank you for your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund. Please see below for more information on our return policy.

## RETURNS

All returns must be requested within 14 days after receiving the items and returns must be sent to the address below within 28 days. All items must be in new and unused condition, with all original packaging included. Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

## HOW TO RETURN

To return an item, please email customer service at [support@bagtag.com](mailto:support@bagtag.com) and specify the reason for the return or exchange. You will then receive a Return Merchandise Authorization (RMA) number that needs to be put on the return package. Please, place the item securely in its original packaging and mail your return to the following address:

BAGTAG  
Randstad 21-39A  
1314 BM Almere  
The Netherlands

Attn: Returns  
RMA#

## REFUNDS

After receiving your return and inspecting the condition of your item, we will process the return. Please allow at least 14 days from the receipt of your item to process the return. Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company. We will notify you by email when your return has been processed.

## QUESTIONS

If you have any questions concerning our return policy, please contact us at [support@bagtag.com](mailto:support@bagtag.com).